

## Frequent VA Phone Numbers

Department	Phone #	Address	Example of Services
Aleda E. Lutz Saginaw VA	Main hospital line: 1-800-406-5143	Main Web site is: <a href="http://www.saginaw.va.gov">www.saginaw.va.gov</a>	The following web site lists a number of services with their phone numbers: <a href="http://www.saginaw.va.gov/services/index.asp">http://www.saginaw.va.gov/services/index.asp</a>
Aleda E. Lutz Saginaw VA Billing and Insurance	(989)321-4531 (800) 406-5143		
Aleda E. Lutz Saginaw VA Fiscal Office/Travel Pay	(989) 497-2500, extension 13055 (989) 497-2500, extension 13333		Pay issues relating to travel, etc.
Aleda E. Lutz Saginaw VA Patient Advocates	1-800-406-5143 (989) 321-4012		Issues with medical, etc
Burial Benefits	1-800-697-6947		
CHAMPVA	1-800-733-8387		CHAMPVA is a health benefits program in which VA shares with eligible beneficiaries the cost of certain health care services and supplies. (Qualifications are dependents of permanent and total disabled veteran ... dependent of veteran who died from VA-rated disability or dependent of veteran killed in line of duty.
Choice Program	1-877-881-7618 (989) 497 -2500 X:		The extension is an answering machine. They ask you to leave detailed message and they will return call within 2 business days.

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VA Complaint Hotline	(855) 948-2311		Hotline collects, processes and responds to complaints of individual veterans in a way that's timely, responsive and accountable.
Direct Deposit updates	1-877-838-2778		Update your direct deposit banking information. (Never close out a bank account until you know 100% that your updates have taken with the VA).
Education (GI Bill)	1-888-442-4551		
Life Insurance	1-800-669-8477		
National Cemetery Scheduling Office	1-800-535-1117		
Pension Management Center	1-877-294-6380		Aid and Attendance letters, etc.
Traverse City Clinic	1-800-406-5143, extension: 11412  (231) 932-9720		Local Medical
Traverse City Vet Center	(231) 935-0051		Counseling
VA Voch-Rehap (Sean McCarthy)	(231)995-6073  See E-Benefits for application		Vocational Rehabilitation
VA – General Customer Service Number	1 (800)827-1000		General Customer Service Number